



Dear Members;

We are excited about the opportunity to welcome you back and unfortunately at this time, we have not been given a timeframe as to when that might be. As you can imagine, we are going to be required to operate differently. We know there will be a lot of questions and we hope to address some of them here. The health and safety of all associates and patrons is our highest priority. We are taking our role in mitigating the spread of COVID-19 seriously and our strategies may change if the level of community transmission increases to the point where intervening is warranted. Our policies in regards to the pandemic are living documents and will be updated and posted online and on site as the CDC and MDH update their guidelines.

Reservations: There will be a limit on the number of people able to access the facility at a time. You will need to sign up online to reserve a timeslot to exercise. The link to sign up will be posted on www.hallettcenter.com and our Facebook page. If you do not have access to internet or want help learning how to sign up, please call 218.546.2616 when we reopen.

Closures: If the government orders dictate the closure of fitness centers or pools; discussions regarding membership dues or refunds will take place with the Crosby City Council. If there is a confirmed case of COVID-19, the Hallett Center will respond in accordance to the closures and cleaning protocols outlined in the Hallett Center of Crosby Preparedness Plan, including and not limited to closing the facility or programs.

Social Distancing: Patrons will be asked to maintain 6 feet of separation. The Hallett Center will use a phased approach, adding in services and increasing capacity in accordance with MDH and CDC guidelines.

Respiratory and Hygiene Etiquette: Masks are to be worn when in common areas. Please cover your mouth if you need to cough or sneeze as well as minimize touching your eyes, nose and mouth. We ask patrons to frequently wash their hands and/or use hand sanitizer while in the facility. Users will be required to clean equipment before and after use.

Signs and Symptoms: Patrons are asked to stay at home when they are sick, when household members are sick, or when required by a health care provider to isolate or quarantine themselves or a member of their household. Please notify the General Manager if you have a confirmed case of COVID-19.

While our operation will function differently than ever before, we are hopeful that with everyone's help, we can safely get back enjoying the center. We are in continuous discussion with the City of Crosby regarding HCC's operation and to ensure our Preparedness Plan is

sufficient for reopening. Please contact info@hallettcenter.com with any questions or concerns. You can find additional information on www.hallettcenter.com and more specific information will be shared once we have a firm reopening date. Until then, stay safe and enjoy our virtual programs.

Respectfully,

Amber Moon

General Manager